

# Sustainability First

## GB Electricity Demand Project – *realising the resource*

The electricity demand-side and local energy :  
how does the electricity system treat 'local' ?

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# Today

- 1. GB Electricity Demand Project – Overview**
- 2. Paper 10 : The electricity demand-side and local energy: how does the electricity system treat ‘local’ ?**

Views expressed are those of Sustainability First – not of our sponsor group or Smart Demand Forum.

# Sustainability First – GB Electricity Demand Project

- SF is a small charitable environment think-tank.
- **Three-year multi-partner project** to understand :
  - GB electricity demand-side resource - across all sectors of the economy.
  - Scope for (1) **demand reduction & (2) demand response** – incl role of Distributed Gen.
  - **Economic value** of this resource - to both customers & market actors.  
10-15 year horizon.
- **Strong practical focus.** Informed by our project partners (incl LCNF projects).
- **Main focus** : customer, consumer, commercial, regulatory and policy issues.
- **Smart Demand Forum** – project coordination :
  - **Sponsors** – Northern Powergrid, Scottish Power Energy Networks, UK Power Networks, National Grid, British Gas, E.ON UK, EDF-Energy, Elexon, Vodafone, Siemens (E-Meter), BEAMA, Ofgem.
  - **Consumer bodies** – Energy Intensive Users Group ; Which ? ; Consumer Futures;  
National Energy Action
  - **DECC**
- **12 project papers** – see ‘GB Electricity Demand’ at [www.sustainabilityfirst.org.uk](http://www.sustainabilityfirst.org.uk)

# GB Electricity Demand project papers – [www.sustainabilityfirst.org.uk](http://www.sustainabilityfirst.org.uk)

<b>1</b>	<b>GB Electricity Demand – context and 2010 baseline data.</b>
<b>2</b>	<b>GB Electricity Demand 2010 and 2025 – Initial Brattle Demand-Side Model : scope for demand reduction and flexible response.</b>
<b>3</b>	<b>What demand-side services could customers offer?</b> <ul style="list-style-type: none"><li>• Household Customers</li><li>• Industry Customers .</li></ul>
<b>4</b>	<b>What demand-side services can provide value to the electricity sector?</b>
<b>5</b>	<b>The electricity demand-side &amp; wider energy policy developments.</b>
<b>6</b>	<b>What demand-side services does Distributed Generation bring to the electricity system?</b>

# GB Electricity Demand project papers – [www.sustainabilityfirst.org.uk](http://www.sustainabilityfirst.org.uk)

7	Evolution of commercial arrangements for more active customer & consumer involvement in the electricity demand-side.
8	Electricity demand and household consumer issues.
9	GB Electricity Demand – 2012 and 2025. Impacts of demand reduction and demand shifting on wholesale prices and carbon emissions. Results of updated Brattle modelling.
10	<b>The electricity demand-side and local energy: how does the electricity system treat 'local'?</b>
11	How could electricity demand-side innovation serve the electricity customer in the longer term?.
12	The household electricity demand-side & the GB electricity markets - realising the resource (to be published June 2014).

# Paper 10 - GB Electricity Demand Project

**The electricity demand-side and local energy :  
how does the electricity system treat 'local' ?**

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# 'Local-Match' : supply & demand

'we **just** need to match *local* blocks of demand with *local* supply to deliver greater electricity system efficiency at the distribution level'

So near... & yet so far ...

Paper 10 aims to explore what '**just**' might mean in practice.

We tried to understand what it may mean to be a small local generator or micro-generator; or an individual customer or a local group of customers (be that at street, neighbourhood, or wider community level) looking to make a demand-side contribution **at a particular place or location**.

The paper aims to answer two basic questions :

- (1) How might the electricity demand-side play a more active role *at a local level* ?**
- (2) How might a better local 'match' be achieved between local generation and local electricity customers ?**

# Paper 10 : The electricity demand-side and local energy : how does the electricity system treat 'local' ?

Paper 10 :

- Took a detailed look at **underlying commercial and regulatory areas to be tackled before a *local* GB demand-side is likely to be realised at scale.**
- **Discussed what 'local' presently means to different market actors** : to suppliers, the transmission networks, system operator, and the distribution networks.
- **Considered how today's centralised electricity industry commercial frameworks, charges and administrative arrangements treat local generators and end-customers - in terms of their physical impacts on the distribution networks and their location.**
- **Discussed how for the future some underlying 'industry plumbing' may need to adapt** to facilitate more *local* demand-side activity, and / or *local matching of supply and demand* (assuming this is both cost-efficient and generally beneficial for consumers).
- **Considered some high-level consumer issues in a more 'localised' electricity world** - including potential fairness issues of a more 'local' electricity system.
- **Set out an overview of current actions by Ofgem and the Distribution Networks** - to innovate and improve the 'local match' between supply and demand
- **Explored the reality of six local and community electricity demand-side case-studies.**
- **Concluded with some suggestions for Ofgem, DECC, & market actors** - in their quest to develop 'firm' demand-side actions as an alternative to new network and / or supply-side investment



# Six community demand-side case studies

Case studies include:

**Case-study 1** : Self-contained island balancing (peak reduction).  
Isle of Eigg

**Case-study 2** : Overall electricity demand reduction at local substation.  
Community Competition for Energy Demand Reduction. SSE EDRP.

**Case-study 3** : Committed local community.  
Ashton Hayes

**Case-study 4** : Location-specific I&C demand turn-down scheme.  
Thames Valley Vision. SSE.

**Case-study 5** : Community self-balancing: wind to storage heaters.  
Nines Project. Shetland. SSE (Northern Island New Energy Solutions)

**Case-study 6** : Private wire : self-balancing.  
Community Energy Scotland

# Timeline for a better 'local-match'

There is a *timeline* to obtaining a better 'local-match' of supply & demand - & we are still some way off. We are likely to need some (or all) of :

- Smart meters
- Flexible household load (& at scale, what might that be ?)
- Retail tariffs to incentivise customer flexibility
- Controllable load (incl two way communications).
- Data management capability – i.e. knowledge of customer load, location – also for validation.
- Individual-level half-hourly settlement (possibly for some 'dynamic' DSM ; to target 'specific' customer groups).
- Market actor business case – otherwise no 'value proposition' for customers.
- Consumers – 'engaged' / willing ; appropriate safeguards.

Ofgem's Smarter Markets team & DECC Ofgem Smart Grid Forum WS6 addressing.

We need to understand the *dependencies* : early 2020's - may all 'come together'.

# Other assumptions we made

- **Suppliers** – large & small - *will* become more active in DSM *in time* (but depends on prev. slide)
- **Retail tariffs** – **which are time-related and / or price-related** – *also* central for electricity system cost-efficiency in long-run (Paper 7)
- **Transmission system** – a continued need for bulk power transfers.
- **Low-carbon DG** – **commercially** will continue to be ‘must-run’.
- **Flexible load** – **HPs, EVs** – still to come forward *at scale* to offer local flexibility. (and, if not, where will we find *local* DSM capability to ‘match’ local generation ?).
- **Storage** – is a *key* enabler to efficient match between local generation output & local customer demand at scale. A major break-through is needed in both storage technology & costs to make ‘local balancing’ at scale a reality.
- **Demand-side will find its ‘worth’ at a national ‘system-level’ - & at a ‘local-level’** : DSM ‘savings potential’ extends *right through* the electricity system. **DSM will offer different value to different parts of the electricity system in different time-scales** (balancing, capacity, network management etc). So, in the end, DSM ‘price-discovery’ & visibility needed *across the full electricity system* to support *cost-efficient* demand-side participation *system-wide*. (**but Paper 10 focus is distribution networks**).

# Why location matters to market actors 1

- Locational efficiency is a significant technical and cost consideration for market actors – **mostly for the networks.**
- In general terms, a good locational match between supply and demand should help to :
  - Reduce the costs of managing physical constraints & bottlenecks in the electricity networks and
  - Reduce losses ( & associated costs).
- And therefore may help **to defer or save on unnecessary new network capacity or reinforcement, and/or save on other costly measures to overcome network constraints.**
- This is so for both distribution – and transmission.

# Why location matters to market actors 2

- For the future, far greater levels of distributed generation & low-carbon technologies, will make a good *local* match between supply and demand *potentially far more material than today* for electricity system cost-efficiency.
- Initially, these local efficiency considerations *are chiefly for the distribution networks*.
- In time, if volumes of distributed low carbon generation - and levels of demand-side activity – remain ‘unmanaged’ – and become *so significant*, their *physical* impact may also create major new costs in the wider electricity system for :
  - Balancing
  - Transmission networks - peak management, unpredictable flows at the distribution / transmission boundary.
  - Suppliers (potentially) - unpredictable / unforeseen patterns of usage leading to imbalance at particular locations.

But these wider impacts may be some way off.

# Balancing : national, regional & local ?

**Cross-industry working groups** are starting to discuss how balancing may interact at different 'levels' in the electricity system in future : national, regional, local.

- **System operator** - is responsible for *national* balancing of frequency and voltage in real-time. SO needs more granular information at the 'regional' level (GSP) about the location, output & despatchability of distributed generators - and, longer term, about demand-side actions - to avoid unnecessary balancing costs (forecast error) – paid for by all customers.
- **DNO licence duties** - already require cost-efficient & economical management of constraints & losses on their networks. DN price controls incentivise this – including innovative approaches in DPCR 5 & RIIO-ED1.
- **DNs making rapid technical & commercial strides** - new approaches to managing constraints & losses *more efficiently* - & so defer / avoid needless network investment e.g. Automated Network Management, Non-Firm Connection Agreements etc.
- **Local DSO balancing role ? Aims ? & When ?** Sensible start-point : clarifying what gaps exist in *current* DN duties, capabilities & DN 'tool-kit' for the *core* DN tasks of managing constraints and losses. [SGF Workstream 7 (technical issues). SGF Workstream 6 (commercial issues)].

# How location treated in industry charges 1

- Many smaller generators – and virtually all customers – have little real choice in where they connect into the electricity system.
- Nevertheless, industry network charges *do* recognise locational impacts and cost-efficiency - for both generation and demand.
- The charges are designed to reflect the ***knock-on investment costs for the networks of constraint management*** via :
  - **Connection charges** - (both T&D) – whereby the costs which may arise from connecting a new generator or demand customer at a particular place on the network are ‘shared’ - at least to some extent ;
  - **Use of system charges** - (TNUOS (p/kW & p/kWh)) & DUOS (p/kWh) which incorporate cost-recovery for fixed costs of network provision (and which take account of location).
  - **A capacity element** - incorporated in use of system charges (p/kW - T&D) which takes account of either the export capacity (larger generator) or maximum import capacity (large customer) at their location.
  - **Treatment of losses in TNUOS, BSUOS & DNUOS** - (a geographic (so locational) adjustment to reflect the cost of losses across the system (p/kWh).
- **Essentially, the larger the generator - or the customer - the stronger the locational signal they face as a result of the *combination* of these different charges.**

# How location treated in industry charges 2

- Locational approaches vary somewhat between Transmission, Distribution & Balancing charges :
  - **Transmission charges** - are fairly cost-reflective. TNUOS **adjusted by zone** depending on where suppliers' customers are located. Broadly, suppliers' 'demand' charges are generally twice as high in the south as in the north (both I&C and smaller customers). (The opposite for generator charges) TNUOS charges include an adjustment for losses. Transmission connection charges for generators also reflect the cost of connecting at a particular location.
  - **Distribution charges** – less explicitly cost-reflective. DUOS varies both *between* distribution networks and *also* by voltage of connection. (In part, reflects location – urban, rural etc) . Also adjusted for losses - so incorporate a locational element to some extent. **EV charges give big customers an explicit locational signal.** HV and LV DUOS charges do *not* give customers connected at those voltages an equivalent locational signal. (For larger customers, but not small ones, that is done by the connection charge).
  - **Balancing charges** (BSUOS) are adjusted for losses – so incorporate a locational element to some extent.



# How are network charges paid ?

- **Network charges presently amount to ~20 % of the end-price of electricity to consumers.** (Transmission – 4% ; Distribution - 16%).
- Network customers (DG included) are not directly ‘billed’ for these network charges.
- Instead, *suppliers pay T & D charges to the networks* for moving their customers’ power (& to the system operator for Balancing).
- Suppliers’ charges mostly calculated on a *standardised* basis per customer - which suppliers recover from their end-customers.
- So, cross-industry network charges – including how these reflect *location* - are passed-through by suppliers *unseen\** to their end-customers. **So, no ‘locational’ signal in end-customer retail tariffs.**

\* - not ‘unseen’ for many large I&C customers

# Do distribution charges treat the 'costs' & 'benefits' of location 'efficiently' ?

At a high level, (both Connection and DUOS) treat 'local' costs & benefits as follows :

**Costs associated with customer location** - are generally already factored into distribution charging frameworks for :

- **Larger distributed generation**
- **Larger Loads** (Half-hourly & Load Profiles 5-8)
- **Existing household loads and small businesses** (Load Profiles 1-4)

**For smaller customers**, locational costs are not at present comprehensively factored into distribution charges with regard to :

- Micro-generators <3.68 kW
- Additional or new loads installed by households and small business customers (Load Profiles 1-4). (e.g. power showers, storage heaters, heat pumps, EV chargers)

**Benefits associated with customer location** - are generally already factored into distribution charges for : **Distributed generation** – for larger DG via the 'embedded benefits' they receive from a supplier via a power purchase agreement ; (and, arguably, via FIT deemed export tariff).

- **But, locational benefits are not *systematically* factored into charging approaches for what demand-side activity could offer** – e.g. there is presently no 'embedded benefit equivalent' for demand-side actions (be that for DSR, demand reduction or for storage). (So, potential recognition of any avoided costs of transmission, balancing).
- **But NB - benefits *are* available for demand-side actions via 'ad hoc' bilateral agreements for demand-side services offered to DNs** (mostly I&C customers).

# Distribution charges – visibility

## Distribution charges – payable by suppliers - & generally poor visibility of locational (or other) signals

- **Larger customers (DG & I&C customers)** : charges do convey some *visible* signal about their location:
  - Connection charges – (may apply to **distributed generators >3.68 kW and I&C loads down to Load Profiles 5-8**)
  - **DUOS charges** - the separate capacity and ToU elements *within* DUOS charges (but **only half-hourly metered generators and customers**).
- **But, for all other network customers – locational signals are not visible in distribution charges.** So, for :
  - 350,000+ plus small micro-generators <3.68 kW and
  - 29 million end-customers
  - Community or local groups wishing to take group or collective action.

Even where locational signals do exist (within the distribution charges paid by suppliers), signal is anyway weak, at best.

**It would be helpful to debate (1) the merits of making network charges more separate & visible to end-customers and (2) when ‘timing’ might be right to do this ?**

## Distribution charges & smaller customers : should we send stronger signals about the costs and / or benefits of local demand-side actions ? (1)

Paper 10 discusses some *long-run pros & cons of more cost-reflective approaches to distribution charging directly to smaller customers - micro-gen, new loads* - (Connection, DUOS).

- **The aim** : to support more cost-efficient network management at the local low-voltage level.
- **The question** : how far would we wish to drive any such cost-reflection *to smaller end-customers* ?.
- **The task** : to signal to end-users the costs & benefits / value of *their* patterns of electricity use (individual; collective) – including demand-side activity and local-balancing actions – ***perhaps including at a particular place.***
- **Potentially, ‘nearish-term’ options could perhaps include :**
  - **connection charges for micro-generators\*** and perhaps
  - **explicit ‘capacity charges’ for small customers** - to better reflect back to them the costs associated with connecting big new loads (& which could be supportive of demand-side management retail tariffs). (Industry working groups already looking at such options (incl. poss ToU DUOS charges at each distribution voltage).
- **Such steps may prove contentious / difficult to introduce retrospectively**

\* Ofgem have clarified they do not plan to change before end-ED1 (so, not pre-2023).

## Distribution Charges & smaller customers : should we send stronger signals about the costs and / or benefits of local demand-side actions ?(2 )

**We conclude that somewhat more cost-reflection in distribution charges for small customers likely to be supportive of a better local match between supply & demand in the long-run .**

Approaches to developing sharper demand-side signals in distribution charges may include :

- **Making network charges direct to individual customers** : somewhat more cost-reflective signals to *individual* customers about the potential value / costs of their demand-side activity (SF view that connection charges, capacity payments may be most ‘practical’ long-run options ( see prev .slide))
- **Signalling network ‘hotspots’ where demand-side actions could support network cost-efficiency** : DNOs to ‘signal’ DSM value *at particular places where there was value in local* network customers offering demand-side activity ? (eg auctions for demand-side services ?)
- **Local groups or communities** : DECC Community Energy Strategy wishes to encourage. Question : how to recognise *institutionally* in distribution charges the benefits which **collective** demand-side actions might bring in matching local supply (? E.g Demand-side ‘embedded benefits’ – but wld need DACUSA changes ?).
- **Explicitly locational network charges** ? E.g. post-code charges, nodal network charges etc. **We did not look in detail – but we are not advocating these. Issues raised against were : fairness & distributional impacts ; complexity ; inefficient / unforeseen outcomes.**

# Supplier interest in local match ? 1

- Suppliers have a developing interest in customer demand-side response (commercial advantage ; longer-term : imbalance ; capacity).
- But, seem largely ‘neutral’ on customer *location* – so, on *whereabouts* their own customers live or work.
- Possible reasons for this may be because : (1) GB electricity markets – generally contract / trade / balance *on non-geographic basis* and (2) the network charges which suppliers pay to the networks are largely ‘*passed-through*’ to their end-customers (so not ‘absorbed’ by suppliers).
- So, suppliers seem to have few *underlying commercial drivers* to promote **local** demand-side activity. This is so for :
  - Almost all their supply customers (29 m. - small, large)
  - For the power purchase arrangements suppliers may have with embedded generators (and therefore for DG ‘embedded benefit’ arrangements) .
  - The 350,000-plus micro-generators, for whom suppliers administer the quarterly FIT payments.

# Small supplier interest in local match ?

- **Smaller suppliers** - may arguably have a *stronger* commercial interest in their customers' location - if close links with a local generator & / or they wish to supply a particular community.
- **'Licence Lite' arrangements** - to encourage small new entrant suppliers – may also support 'local balancing' and 'local-matching' at community level.
- **A local distributed generator** who wished to match their output with local demand - & sell *direct to local customers* (be that to neighbours / community building etc ), may presently:
  - **Become a Licence Lite supplier** (but this implies a certain scale) - or more likely
  - **Sell their output under a PPA to a supplier willing to buy it.** Could be direct to a large supplier - or to Licence Lite supplier – who may or may not have a '*local*' focus.
- **Local authorities, community co-ops & companies** - could offer strong geographic / local focus to their 'customer offer' – & may therefore have an interest in 'local-match' of supply & demand.
- **BUT NB : Despite 'lighter' responsibilities - Licence Lite suppliers may still face complexity & financial risk in making local-balancing work** (e.g transaction costs ; potential imbalance risk ; administrative 'silos' noted on development of 'prosumers' ; how to handle unmeted spill etc).

# Suppliers – what might it take to develop a more ‘local’ focus ?

**In future, what might motivate suppliers to support ‘local-matching’ of their customers demand with local generation ?** Some possible drivers (esp after half-hourly settlement) might be :

- **If network charges split-out in end-customers’ bills ?** (Transparency, visibility vs billing-costs). But, perhaps little point ahead of universal half-hourly settlement ?
- **If suppliers face *unexpected* ‘physical imbalance’ in a particular region or at a particular grid supply point** eg due to major unmetered spill (PV, say) or unpredictable demand-side activity.
- **If suppliers were *strongly* incentivised *on behalf of the networks* to encourage their customers to reduce peak demand at particular locations** (e.g., benefit-share at v. constrained ‘hot-spots’ (e.g. when RTS ends ?).
- **Data : once suppliers have access to far more detailed & accurate data (once smart meters) – about customer usage patterns & *location* of those customers – *plus* the *location* of micro-generation clusters – suppliers may be able to take a far greater *commercial* interest than today in *local* balancing approaches.**
- **As a first step, this is likely to require dismantling of some key administrative ‘ring-fences’.** For example : **FIT Administration & Supply ring-fence - to better promote individual customer ‘self-balancing’ actions ; Data protection and information sharing arrangements – to enable basic information-sharing among market actors about location of PV clusters, HPs, EVs**



# Consumers : what might greater cost-reflection in distribution charges mean for them ?

Some potential customer & consumer questions in a more 'localised' electricity system :

- **Greater cost-reflection in some network charge components – designed to send stronger & more cost-efficient *local* demand-side signals – may adversely impact some consumers** – (especially if network charges become *directly* payable by end-customers). This is why connection charges (for micro-gen or new loads) or capacity charges (for new loads) – may be appropriate *in the future* – but not retrospective.
- ***Explicitly locational price signals* : we do not favour.** Could be (1) controversial in regions, areas or places where individual customers, groups of customers or particular communities are *not* able to respond and (2) anyway may not produce a good 'local match' with network 'hotspots' (LCNF example) – w. those customers / groups who are willing or able to respond.

# Consumers – what might more local approaches to electricity supply mean for them ?

In a world much more dominated by *local* supply, some wider questions of principle would arise, both for *local consumers* & for *consumers in general*. E.g. :

- **Network re-inforcement at particular places may prove a ‘firmer’ and less risky option** - both for the networks & for customers – than demand-side actions. Unless, likely cost-savings prove very substantial (& we presently have little notion of savings available to share with customers).
- For some customers, **being ‘interconnected’ to the wider electricity system** may always be a more cost-efficient option than being dependent on local suppliers (eg customers with strong peak load characteristics, may not wish to be dependent just on local intermittent output).
- **Those customers not able** (for whatever reason) to participate in *local* energy markets - might be faced over time **with paying for a higher proportion of the overall fixed costs of the electricity system** (eg costs of transmission, balancing & higher-voltage distribution) - & fairness questions would arise.

**While looking to achieve a better local match between supply & demand may seem generally desirable, such ‘in principle’ issues need to be better understood.**

# Local demand-side & the electricity system : some possible next steps

- Success of supply-side incentives for low-carbon (e.g. FIT) are presently running somewhat 'ahead' of a comprehensive demand-side solution-set / tool-kit to off-set local network impacts. This is creating some interim cost-challenges for the distribution networks.
- Ofgem, DECC & market actors have many technical & commercial initiatives in hand to address these challenges – via LCNF, RIIO-ED1 incentives etc.
- In the longer term, these measures will also help to support the local demand-side – and so in the longer term help to improve the local match between supply & demand.

# Local demand-side & the electricity system : some possible next steps

Our paper notes some ‘gaps’ in current incentive arrangements – which, if addressed, could help to support a better balance between local supply and local demand *now*. We propose some modest ‘near-term’ actions as follows.

- **Encourage PV households to use more power on-site** – e.g. by linking FIT-eligibility to thermal storage (eg a switch to divert ‘electricity spill’ to hot water cylinders (CLNR) & / or storage heaters ).
- **Subsidies for EVs, heat-pumps to be tied to a requirement for a smart meter** - plus offer of a ToU tariff – to overcome local ‘cluster’ problems for networks.
- **Incentive-support for more household-level thermal storage** (hot-water, storage heaters) – an overlooked ‘near-term’ demand-side solution (**see Paper 11**).
- **Community-level demand-side schemes at ‘network hotspots’** - fund some limited ‘set-up’ activity to enable this (e.g. DECC Community Energy Strategy, Distribution Networks).
- **An electricity sector ‘one-stop’ advisory service** - to provide early advice and generalised help to interested communities and local groups, to help bridge the ‘silos’ these groups may find in dealing with networks, suppliers and the system operator.

# Contacts

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**Project papers at**  
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